# WHO DO I CALL AT CITY HALL?

BOISE, IDAHO

Boise's residents are fortunate to have a safe community and high quality of life, and our neighborhoods are vital to our city's success. This handout deals with minor code violations that can have a dramatic impact on neighborhood quality.

#### ABANDONED VEHICLES | 208-570-6120

Report vehicles abandoned on the street longer than 24 hours or abandoned/inoperable vehicles on private property.

#### **ALLEYS** | 208-972-8150

Alleys must not be used for storing grass clippings, tree limbs, misc. junk/rubbish.

#### ANIMALS | 208-972-8150

Dogs must be licensed.

#### **ANIMAL CONTROL** | 208-343-3166

Report barking dogs, dog feces, dogs at large, animal carcasses on public property, animal bites, animal cruelty and neglect, loose livestock and animal hoarding.

#### **AUTO REPAIR** | 208-972-8150

Major auto repair is prohibited in a residential district.

#### **DETACHED STRUCTURES** | 208-608-7100

Detached accessory structures (such as sheds and carports) must be to the side or behind the main structure.

#### FENCES | 208-608-7100

Non-wood fences in historic districts require a permit. All other residential fences do not require a permit. Maximum fence height is 6 ft; in front of a house it is 3 ft for a solid fence or 4 ft for an open-vision fence.

#### FIREWORKS | 208-377-6790

Only "Safe and Sane" fireworks are allowed in the City of Boise. All fireworks are illegal in the Foothills.

#### **GRAFFITI** | 208-377-6790

Owners are responsible for removing graffiti from their property.

#### **GRANDFATHER RIGHTS**

LEGAL NON-CONFORMING USE | 208-608-7100 Some uses restricted by current zoning regulations are allowed if the use was legally allowed at the time of annexation or law change.

## GRASS/WEEDS | 208-972-8150

Grass/weeds 12 or more inches that may be hazardous to the public must be cut to 3 inches or less. Owners are also responsible for maintaining parkways and alleys by their properties.

#### **HOME BUSINESSES** | 208-608-7100

Most businesses may be operated out of a home, some require a permit.

#### IRRIGATION/CANAL WATER

- Call the appropriate irrigation district/canal company/ditch rider or Boise Project Board of Control at 208-344-1141.
- For more info, call Idaho Department of Water Resources; 208-287-4800.

#### LICENSING | 208-972-8150

Businesses, child care facilities, dogs, solicitor or vendor, contact City Clerk or go to cityclerk.cityofboise.org/licensing.

#### LIVESTOCK | 208-972-8150

A minimum of 1/2 acre is required to keep livestock; the number allowed depends on type of animal. Roosters are prohibited.

#### NEIGHBORHOOD WATCH | 208-570-6071

Contact Boise Police

#### NOISE | 208-377-6790

Prohibited if amplified noise can be clearly heard within residence or at a distance of over 100 feet.

#### **PARKING ISSUES** | 208-972-8150

- Recreational vehicles cannot be parked in a residential driveway.
- Storing vehicles, boats, motor homes and trailers on a residential street for more than 72 hours is prohibited.
- Parking on unimproved surfaces such as dirt, grass or gravel is prohibited. Gravel surfacing is allowed for nonrequired parking spaces.

#### POLICE (NON-EMERGENCY) | 208-377-6790

#### **PUBLIC NUISANCE** | 208-972-8150

Contact Code Compliance about outside litter, debris, car parts, junk vehicles, old furniture, appliances, mattresses, tires, building materials, recyclable materials and trash cans.

#### **RECYCLING** | 208-608-7136

For more information, visit CITYOFBOISE.ORG/CURB-IT.

#### SEWER | 208-608-7150

Sewer system, connections, construction, odors, manhole covers.

#### **SIDEWALKS** | 208-972-8150

Keep sidewalks free of all obstructions. Bushes and shrubs must be trimmed back from the sidewalk. Overhanging shrubs/trees must be trimmed at least 8' above sidewalks.



# WHO DO I CALL AT CITY HALL?

#### SIGNS | 208-972-8150

Most signs require a permit. Temporary signs are not allowed on a public right-of-way.

- Real Estate Signs: One per parcel and not on public right-of-way.
- Yard Sales: Two yard sales are allowed per residence per calendar year; maximum of three days per sale. Advertising on public property/right-of-way or on power poles is prohibited.

#### **STORM WATER** | 208-395-8888

Report pollutant issues to the Storm Water Pollution Hotline.

# **STREET LIGHTS** | 208-608-7150

Contact Public Works.

### TRAFFIC SIGNAGE | 208-387-6140

Contact Ada County Highway District.

#### TRAFFIC, SPEEDING COMPLAINTS | 208-570-6321

Please leave a detailed message describing your traffic concern. CITYOFBOISE.ORG/POLICE

• Emergencies | Please call 911 or non-emergency dispatch at (208) 377-6790.

#### TRASH | 208-608-7136

For more information, visit CITYOFBOISE.ORG/CURB-IT.

- Hazardous Waste: Hazardous items cannot go in the trash. Take fluorescent bulbs, pesticides, paint, TVs and computers, as well as fluids/solvents with poison, caution, warning or danger labels to the Ada County Landfill Facility, 208-577-4736, or a Household Hazardous Waste Collection site, 208-608-7136
- Large Items: Call to schedule free pick up of large items such as appliances, sofas, etc. 208-345-1265.
- Tires: Republic Services will not collect tires. A limit of 4 tires per visit can be deposited at the Ada County Landfill for a fee; 208-577-4725.

# WOOD BURNING BAN

Code Compliance enforces wood stove and fireplace use when the Air Quality Index (AQI) exceeds 73.

- Open Burning | 208-377-7351
   Requires Fire Dept. approval. All open burning is prohibited when the AQI exceeds 60. Call to obtain a permit or to report open burning violations.
- Report Burn Violations | 208-972-8549

**ZONING** | 208-608-7100

# CONTACT INFORMATION

#### **ADA COUNTY**

COI	JNTY.	ID	GOV

ADA COUNTY HIGHWAY DISTRICT	208-387-6100
ADA COUNTY ASSESSOR	208-287-7200
ADA COUNTY HAZ. WASTE FACILITY	208-577-4736
ADA COUNTY LANDFILL	208-577-4725

#### CITY OF BOISE

#### CITYOFBOISE.ORG

BUILDING PERMITS/INSPECTIONS	208-608-7070
CITY CLERK/LICENSING	208-972-8150
CODE COMPLIANCE	208-972-8150
FIRE DEPT. (NON-EMERGENCY)	208-570-6500
MAYOR'S HOTLINE	208-972-8520
PARKING TICKETS	208-972-8150
PARKS AND RECREATION	208-608-7600
PLANNING AND ZONING PERMITS.	208-608-7100
POLICE (NON-EMERGENCY)	208-377-6790
STREET LIGHT ISSUES	208-608-7150
TRASH/RECYCLING	208-608-7136
UTILITY BILLING	208-608-7460

#### **OTHER**

AIR QUALITY DAILY INDEX UPDATE	208-373-0313
BETTER BUSINESS BUREAU	208-342-4649
BOISE SCHOOL DISTRICT	208-854-4000
CRIME STOPPERS & TIPS	208-343-COPS
DEPT. ENVIRONMENTAL QUALITY	208-373-0502
EMERGENCY PREPAREDNESS	800/237-3239
ID DEPT. OF WATER RESOURCES	208-287-4800
IDAHO HUMANE SOCIETY	208-342-3508
MOSQUITO ABATEMENT	208-577-4646
NEIGHBORHOOD WATCH	208-570-6071
NOXIOUS WEEDS/GOPHERS	208-577-4646
STORM WATER HOTLINE	208-395-8888
VEHICLE LICENSING (DMV)	208-577-3100
WEST ADA SCHOOL DISTRICT	208-855-4500
WOOD BURNING BAN HOTLINE	208-384-3828